

ACCESS SERVICE

8. Digital Subscriber Line Access Services

Digital Subscriber Line Access Services provide transmission services over local exchange service copper facilities that can be used for simultaneous voice and data communications. Service is provided, where available, between customer designated premises and designated Telephone Company Serving Wire Centers.

8.1 Asymmetric Digital Subscriber Line Access Service8.1.1 General

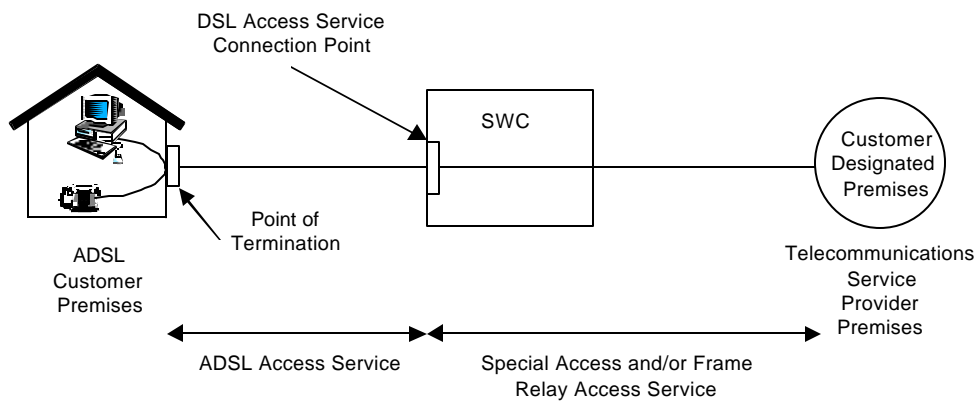
Asymmetric Digital Subscriber Line (ADSL) Access Service enables data traffic generated by a customer-provided modem to be transported to a DSL Access Service Connection Point using the Telephone Company's local exchange service facilities. A DSL Access Service Connection Point is an interconnection point designated by the Telephone Company that aggregates data traffic from and to Telephone Company ADSL-equipped Serving Wire Centers (SWCs). The DSL Access Service Connection Point may be located within the operating territory of the Telephone Company or in the operating territory of another telephone company, provided both telephone companies agree to such an arrangement.

At the DSL Access Service Connection Point, the customer's ADSL Access Service must be connected to a telecommunications service provider's customer designated premises using either the Telephone Company's Special Access or Frame Relay Access Services when the Connection Point is located within the Telephone Company's operating territory. When the Connection Point is located in the operating territory of another telephone company, the customer's ADSL Access Service must be connected to a telecommunications service provider's customer designated premises using equivalent access services provided by that telephone company.

ACCESS SERVICE

8. Digital Subscriber Line Access Services (Cont'd)8.1 Asymmetric Digital Subscriber Line Access Service (Cont'd)8.1.1 General (Cont'd)

A generic view of how ADSL Access Service would be interconnected with a telecommunications service provider's network is depicted in the figure following. In this example, the customer's ADSL- equipped serving wire center is designated as a DSL Access Service Connection Point. The customer orders ADSL Access Service pursuant to the provisions specified in this section. The ADSL Access Service customer's telecommunications service provider orders Special Access Service and/or Frame Relay Access service pursuant to the provisions specified in Section 7, preceding and Section 16, following, to connect its customer designated premises to the DSL Access Service Connection Point.

ADSL ACCESS SERVICE8.1.2 Limitations

Unless otherwise specified in 8.1.6, following, ADSL Access Service is available at a maximum upstream speed of 512 kbps (i.e., from the customer's equipment up to the DSL Access Service Connection Point) and a maximum downstream speed of 1.544 Mbps

ACCESS SERVICE

8. Digital Subscriber Line Access Services (Cont'd)8.1 Asymmetric Digital Subscriber Line Access Service (Cont'd)8.1.2 Limitations (Cont'd)

(from the DSL Access Service Connection Point down to the customer's equipment). These peak speeds are not guaranteed by the Telephone Company due to factors that may affect the actual speeds delivered, including loop distance from the Telephone Company Serving Wire Center, condition of the facilities, and limitations in the telecommunications service provider's network design. The Telephone Company does not provide customer premises equipment (CPE) in conjunction with the ADSL Access Service offering.

ADSL Access Service may not be used in conjunction with multi-point Special Access Service Configurations as described in 7.1.3, preceding.

ADSL Access Service will be furnished where suitable facilities exist as determined by the Telephone Company. The Telephone Company will identify its ADSL-equipped Serving Wire Centers and DSL Access Service Connection Points in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. Tariff F.C.C. No. 4. The Telephone Companies listed in 17.6, following, will offer ADSL Access Service under the provisions specified in Section 8.1.

ADSL Access Service will be provided over existing Telephone Company local exchange service lines. Rates and regulations for ADSL Access Service are in addition to any rates and regulations that apply for the associated local exchange service line provided under the terms and conditions in the Telephone Company's general and/or local exchange service tariffs. The Telephone Company will automatically disconnect ADSL Access Service when the associated local exchange service line is disconnected for any reason.

Rates and regulations for Special Access Service and Frame Relay Access Service provided under this tariff will apply for the access service(s) provided between the telecommunications service provider's customer designated premises and the DSL Access Service Connection Point, as described in Section 7, preceding, and Section 16, following.

Transmittal No. 1 -- Special Permission No. 00-0121

Issued: December 20, 2000

Effective: December 21, 2000

James D. Ogg, Managing Director
P.O. Box 430, Mebane, NC 27302

ACCESS SERVICE

8. Digital Subscriber Line Access Services (Cont'd)8.1 Asymmetric Digital Subscriber Line Access Service (Cont'd)8.1.3 Undertaking of the Telephone Company

The Telephone Company will provide ADSL Access Service at rates and charges as set forth in 17.4.9(A) and/or 17.4.9, as follows:

- (A) The Telephone Company will determine if the associated local exchange service line is suitable for use with ADSL Access Service. Service will not be provided on lines that the Telephone Company determines are not suitable for ADSL Access Service or on lines that produce interference with other services provided by the Telephone Company.
- (B) The Telephone Company, after determining if the local exchange service line is suitable for ADSL Access Service, will notify the customer if any additional CPE is necessary to support ADSL Access Service.

The Telephone Company will provision and maintain ADSL Access Service from the DSL Connection Point to the Point of Termination at the ADSL Access Service customer's premises.

ACCESS SERVICE

8. Digital Subscriber Line Access Services (Cont'd)8.1 Asymmetric Digital Subscriber Line Access Service (Cont'd)8.1.4 Obligations of the Customer

In addition to the regulations described in other sections of this tariff, the following provisions apply to ADSL Access Service:

- (A) The customer is responsible for providing the Telephone Company with the necessary information to provision ADSL Access Service (e.g., customer name, telephone number and premises address; billing name and address when different from the customer name and premise address; its Internet Protocol (IP) address; and the contact name and telephone number of the telecommunications service provider with which the customer's ADSL Access Service will interconnect).
- (B) The customer is responsible for providing and maintaining all required customer provided equipment (CPE), which is compatible with ADSL Access Service and complies with the standards specified in Technical Reference ANSI T1.413-1998, except as otherwise specified in 8.1.6, following.

Transmittal No. 1 -- Special Permission No. 00-0121

Issued: December 20, 2000

Effective: December 21, 2000

James D. Ogg, Managing Director
P.O. Box 430, Mebane, NC 27302

ACCESS SERVICE

8. Digital Subscriber Line Access Services (Cont'd)8.1 Asymmetric Digital Subscriber Line Access Service (Cont'd)8.1.5 Rate Regulations

This section contains the regulations governing the rates and charges that apply for ADSL Access Service. Regulations governing the rates and charges for the Special Access and Frame Relay Access Services provided under this tariff used in conjunction with ADSL Access Service are as specified in Section 7, preceding, and Section 16, following.

(A) Minimum Period

The minimum period for which ADSL Access Service is provided to a customer and for which charges are applicable is one month.

(B) Moves

A move involves a change in the physical location of one of the following:

- The Point of Termination at the ADSL Access Service customer designated premises
- The ADSL Access Service customer designated premises

The provisions for moves of ADSL Access Service are the same as those described in Section 7.2.3, preceding, except that an Access Order Charge will not apply.

ACCESS SERVICE

8. Digital Subscriber Line Access Services (Cont'd)8.1 Asymmetric Digital Subscriber Line Access Service (Cont'd)8.1.5 Rate Regulations (Cont'd)Temporary Suspension of Service

When the associated local exchange service line over which ADSL Access Service is provided is temporarily suspended, the ADSL Access Service and one-half of the ADSL Line Charge monthly rate will be temporarily suspended for the time period that the associated local exchange service is suspended.

(D) Rate Categories

There are three types of rates and charges applicable to ADSL Access Service. These are a monthly rate, a nonrecurring charge and a network reconfiguration charge.

The monthly rate applies each month or fraction thereof for each local exchange service line equipped with ADSL Access Service.

A nonrecurring charge applies per local exchange service line for the installation of ADSL Access Service.

A DSL Network Reconfiguration Charge applies when the ADSL Access Service customer's telecommunications service provider requests the Telephone Company to modify the Telephone Company's network to: 1) accommodate a change in the ADSL Access Service customer's existing IP address or 2) limit the data speed delivered over the customer's existing ADSL Access Service line. A nonrecurring charge applies for each request per ADSL Access Service line. The Telephone Company will bill the DSL Network Reconfiguration Charge to the ADSL Access Service customer's telecommunications service provider.

All changes to existing ADSL Access Service (including but not limited to change of telecommunications service provider), other than changes involving DSL network reconfigurations and administrative activities, will be treated as a discontinuance of the existing service and an installation of a new service. A nonrecurring installation charge will apply per ADSL Access Service line for this work activity.

Transmittal No. 1 -- Special Permission No. 00-0121

Issued: December 20, 2000

Effective: December 21, 2000

James D. Ogg, Managing Director
P.O. Box 430, Mebane, NC 27302

ACCESS SERVICE

8. Digital Subscriber Line Access Services (Cont'd)8.1 Asymmetric Digital Subscriber Line Access Service (Cont'd)8.1.5 Rate Regulations (Cont'd)(D) Rate Categories (Cont'd)

The following administrative changes will be made without charge to the customer:

- Change of customer premises address when the change of address is not a result of a physical relocation of equipment,
- Change in billing data (name, address or contact name or telephone),
- Change of billing account number,
- Change of agency authorization that requires no changes to the Telephone Company's network,
- Change of customer contact name or telephone number, and
- Change of jurisdiction.

Rates and charges for ADSL Access Service are as set forth in 17.4.9(A), following, or in 17.4.9, following, when the customer purchases ADSL Access Service under the DSL Access Services Discount Pricing Arrangement described in 8.3, following. The DSL Network Reconfiguration Charge is as set forth in 17.4.9(D), following.

ACCESS SERVICE

8. Digital Subscriber Line Access Services (Cont'd)8.2 Symmetric Digital Subscriber Line Access Service8.2.1 General

Symmetric Digital Subscriber Line (SDSL) Access Service provides the customer the ability to transmit data to (upstream rate) and receive data from (downstream rate) a DSL Access Service Connection Point at the same speed using the Telephone Company's existing local exchange copper facilities. A DSL Access Service Connection Point is an interconnection point designated by the Telephone Company that aggregates data traffic from and to Telephone Company SDSL-equipped Serving Wire Centers (SWCs). The DSL Access Service Connection Point may be located within the operating territory of the Telephone Company or in the operating territory of another telephone company, provided both telephone companies agree to such an arrangement.

At the DSL Access Service Connection Point, the customer's SDSL Access Service must be connected to a telecommunications service provider's customer designated premise using either the Telephone Company's Special Access or Frame Relay Access Services when the Connection Point is located within the Telephone Company's operating territory. When the Connection Point is located in the operating territory of another telephone company, the customer's SDSL Access Service must be connected to a telecommunications service provider's customer designated premises using equivalent access services provided by that telephone company.

SDSL Access Service is available as two service options, i.e., SDSL Voice-Data and SDSL Data-Only.

- (A) The SDSL Voice-Data option provides transmission of data signals at a peak data transmission speed of 768 kbps using the Telephone Company's existing local exchange service line. This option may be used for simultaneous voice and data communications.
- (B) The SDSL Data-Only option provides transmission of data signals at peak transmission speeds of 144 kbps or 768 kbps using the Telephone Company's existing local exchange copper facilities. This option does not provide the ability to transmit voice communications.

Transmittal No. 1 -- Special Permission No. 00-0121

Issued: December 20, 2000

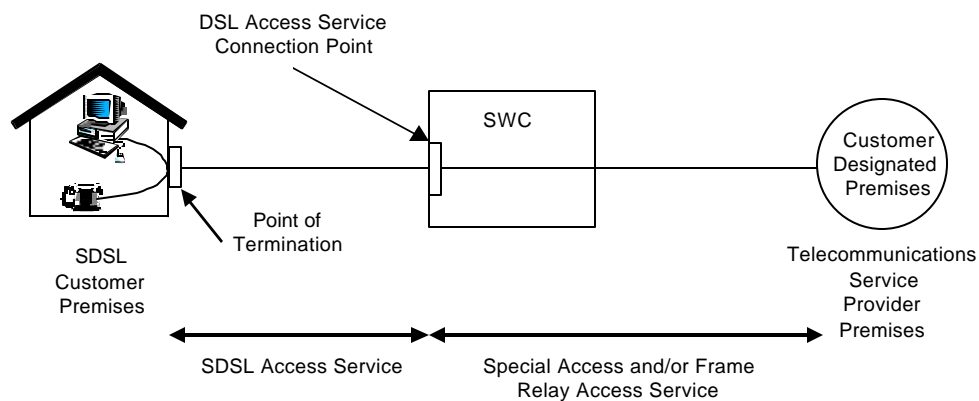
Effective: December 21, 2000

James D. Ogg, Managing Director
P.O. Box 430, Mebane, NC 27302

ACCESS SERVICE

8. Digital Subscriber Line Access Services (Cont'd)8.2 Symmetric Digital Subscriber Line Access Service (Cont'd)8.2.1 General (Cont'd)

A generic view of how SDSL Access Service would be interconnected with a telecommunications service provider's network is depicted in the figure following. In this example, the customer's SDSL-equipped serving wire center is designated as a DSL Access Service Connection Point. The customer orders SDSL Access Service pursuant to the provisions specified in this section. The SDSL Access Service customer's telecommunications service provider orders Special Access Service and/or Frame Relay Access Service pursuant to the provisions specified in Section 7, preceding and Section 16, following, to connect its customer designated premises to the DSL Access Service Connection Point.

SDSL ACCESS SERVICE

Transmittal No. 1 -- Special Permission No. 00-0121

Issued: December 20, 2000

Effective: December 21, 2000

James D. Ogg, Managing Director
P.O. Box 430, Mebane, NC 27302

ACCESS SERVICE

8. Digital Subscriber Line Access Services (Cont'd)8.2 Symmetric Digital Subscriber Line Access Service (Cont'd)8.2.2 Limitations

SDSL Access Service is available as two service options as described above. Peak speeds are not guaranteed by the Telephone Company due to factors that may affect the actual speeds delivered, including the SDSL Access Service customer's distance from the Telephone Company Serving Wire Center, condition of the existing copper facilities, and limitations in the telecommunications service provider's network design.

The Telephone Company does not provide customer premises equipment (CPE) in conjunction with the SDSL Access Service offering.

SDSL Access Service may not be used in conjunction with multi-point Special Access Service configurations as described in 7.1.3, preceding.

SDSL Access Service will be furnished where suitable facilities exist as determined by the Telephone Company. The Telephone Company will identify its SDSL-equipped Serving Wire Centers and DSL Access Service Connection Points in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. Tariff F.C.C. No. 4. The Telephone Companies listed in 17.6, following, will offer SDSL Access Service under the provisions specified in Section 8.2.

SDSL Access Service will be provided over existing Telephone Company local exchange service facilities. When the customer orders the SDSL Voice-Data option, the rates and regulations for SDSL Access Service are in addition to any rates and regulations that apply for the associated local exchange service line provided under the terms and conditions in the Telephone Company's general and/or local exchange service tariffs. The Telephone Company will automatically disconnect the SDSL Access Service Voice-Data option when the associated local exchange service line is disconnected for any reason.

ACCESS SERVICE

8. Digital Subscriber Line Access Services (Cont'd)8.2 Symmetric Digital Subscriber Line Access Service (Cont'd)8.2.2 Limitations (Cont'd)

Rates and regulations for Special Access Service and Frame Relay Access Service provided under this tariff will apply for the access service(s) provided between the telecommunications service provider's customer designated premises and the DSL Access Service Connection Point, as described in Section 7, preceding, and Section 16, following.

8.2.3 Undertaking of the Telephone Company

The Telephone Company will provide SDSL Access Service at the rates and charges set forth in 17.4.9(B) and/or 17.4.9 as follows:

- (A) The Telephone Company will determine if the associated local exchange service line or copper facilities are suitable for use with the SDSL Access Service option ordered by the customer. Service will not be provided on facilities that the Telephone Company determines are not suitable for SDSL Access Service or on facilities that produce interference with other services provided by the Telephone Company.
- (B) The Telephone Company, after determining if the facilities are suitable for SDSL Access Service, will notify the customer if the customer's CPE is compatible with the equipment deployed in the Telephone Company's Serving Wire Center and if any additional CPE is necessary to support SDSL Access Service.

The Telephone Company will provision and maintain SDSL Access Service from the DSL Connection Point to the Point of Termination at the SDSL Access Service customer's premises.

ACCESS SERVICE

8. Digital Subscriber Line Access Services (Cont'd)8.2 Symmetric Digital Subscriber Line Access Service (Cont'd)8.2.4 Obligations of the Customer

In addition to the regulations described in other sections of this tariff, the following provisions apply to SDSL Access Service:

- (A) The customer is responsible for providing the Telephone Company with the necessary information to provision SDSL Access Service (e.g., customer name, telephone number and premises address; billing name and address when different from the customer name and premises address; its Internet Protocol (IP) address; and the contact name and telephone number of the telecommunications service provider with which the customer's SDSL Access Service will interconnect).
- (B) The customer is responsible for providing and maintaining all required customer provided equipment (CPE), which is compatible with SDSL Access Service.

Transmittal No. 1 -- Special Permission No. 00-0121

Issued: December 20, 2000

Effective: December 21, 2000

James D. Ogg, Managing Director
P.O. Box 430, Mebane, NC 27302

ACCESS SERVICE

8. Digital Subscriber Line Access Services (Cont'd)8.2 Symmetric Digital Subscriber Line Access Service (Cont'd)8.2.5 Rate Regulation

This section contains the regulations governing the rates and charges that apply for SDSL Access Service. Regulations governing the rates and charges for the Special Access and Frame Relay Access Services provided under tariff used in conjunction with SDSL Access Service are as specified in Section 7, preceding, and Section 16, following.

(A) Minimum Period

The minimum period for which SDSL Access Service is provided to a customer and for which charges are applicable is one month.

(B) Moves

A move involves a change in the physical location of one of the following:

- The Point of Termination at the SDSL Access Service customer designated premises
- The SDSL Access Service customer designated premises

The provisions for moves of SDSL Access Service are the same as those described in 7.2.3, preceding, except that an Access Order Charge will not apply to move orders for the SDSL Access Service Voice-Data option.

Temporary Suspension of Service

When the associated local exchange service line over which the SDSL Voice-Data option is provided is temporarily suspended, the SDSL Access Service and one-half of the SDSL Line Charge monthly rate will be temporarily suspended for the time period that the associated local exchange service is suspended.

ACCESS SERVICE

8. Digital Subscriber Line Access Services (Cont'd)8.2 Symmetric Digital Subscriber Line Access Service (Cont'd)8.2.5 Rate Regulations (Cont'd)(D) Rate Categories

There are three types of rates and charges applicable to SDSL Access Service. These are a monthly rate, a nonrecurring charge and a network reconfiguration charge.

The monthly rate applies each month or fraction thereof for each SDSL Voice-Data option and SDSL Data-Only option ordered by the customer.

A nonrecurring charge applies for each SDSL Voice-Data and SDSL Data-Only option ordered by the customer for the installation of SDSL Access Service.

A DSL Network Reconfiguration Charge applies when the SDSL Access Service customer's telecommunications service provider requests the Telephone Company to modify the Telephone Company's network to: 1) accommodate a change in the SDSL Access Service customer's existing IP address or 2) limit the data speed delivered over the customer's existing SDSL Access Service line. A nonrecurring charge applies for each request per SDSL Access Service line. The Telephone Company will bill the DSL Network Reconfiguration Charge to the SDSL Access Service customer's telecommunications service provider.

All changes to existing SDSL Access Service (including but not limited to change of service option, change of service level speed and/or change of telecommunications service provider), other than changes involving DSL network reconfigurations and administrative activities, will be treated as a discontinuance of the existing service and an installation of a new service. A nonrecurring installation charge will apply per SDSL Access Service line for this work activity.

Transmittal No. 1 -- Special Permission No. 00-0121

Issued: December 20, 2000

Effective: December 21, 2000

James D. Ogg, Managing Director
P.O. Box 430, Mebane, NC 27302

ACCESS SERVICE

8. Digital Subscriber Line Access Services (Cont'd)8.2 Symmetric Digital Subscriber Line Access Service (Cont'd)8.2.5 Rate Regulations (Cont'd)(D) Rate Categories (Cont'd)

The following administrative changes will be made without charge to the customer:

- Change of customer premises address when the change of address is not a result of physical relocation of equipment,
- Change in billing data (name, address or contact name or telephone),
- Change of billing account number,
- Change of agency authorization that requires no changes to the Telephone Company's network,
- Change of customer contact name or telephone number, and
- Change of jurisdiction.

Rates and charges for SDSL Access Service are as set forth in 17.4.9(B), following, or in 17.4.9, following, when the customer purchases SDSL Access Service under the DSL Access Services Discount Pricing Arrangement

described in 8.3, following. The DSL Network Reconfiguration Charge is as specified in 17.4.9(D), following.

ACCESS SERVICE

8. Digital Subscriber Line Access Services (Cont'd)8.3 DSL Access Services Discount Pricing Arrangement8.3.1 General

The telecommunications services offered under the DSL Access Services Discount Pricing Arrangement (DPA) are provided at wholesale rates to the customer under the conditions listed below.

- (A) The customer purchases ADSL and/or SDSL Access Service as described in 8.1 and 8.2, preceding, for the purpose of combining these telecommunications services with its own information service(s) to create a new retail service for sale to its end user customer(s).
- (B) In addition to the obligations specified in 8.1.4 and 8.2.4, preceding, the customer assumes the following obligations:
 - (1) The customer will deal directly with its end user customers with respect to all matters pertaining to the service provided, including marketing, sales, ordering, installation, maintenance, trouble reporting, repair, billing and collections. The customer will not direct its end users to contact the Telephone Company for any aspect of the service the customer provides.
 - (2) The customer will submit orders for ADSL and/or SDSL Access Service to the Telephone Company in a format and manner designated by the Telephone Company.
 - (3) The customer will obtain the appropriate authorization to allow the Telephone Company to provision ADSL or SDSL Voice-Data Access Service over the customer's end user's existing telephone exchange service line.

Transmittal No. 1 -- Special Permission No. 00-0121

Issued: December 20, 2000

Effective: December 21, 2000

James D. Ogg, Managing Director
P.O. Box 430, Mebane, NC 27302

ACCESS SERVICE

8. Digital Subscriber Line Access Services (Cont'd)8.3 DSL Access Services Discount Pricing Arrangement (Cont'd)8.3.1 General (Cont'd)

When the customer purchases ADSL and/or SDSL Access Service under the DSL Access Services DPA, the rates and charges in 17.4.9, following, will apply in lieu of the rates and charges specified in 17.4.9(A), following, for ADSL Access Service and/or in 17.4.9(B), following, for SDSL Access Service. The DSL Access Services DPA is only available from those Telephone Companies listed in 17.6, following.

Services provided under the DSL Access Services DPA are available under a Monthly Plan at the rates and charges specified in 17.4.9(1), following, or under a Term Plan described in 8.3.2, following, at the rates and charges specified in 17.4.9(2), following.

A monthly charge applies for each ADSL and/or SDSL Access Service line covered under the DPA. A nonrecurring charge applies for the installation of each ADSL and/or SDSL Access Service line under the DPA. A DSL Network Reconfiguration Charge would apply for each requested reconfiguration for each ADSL and/or SDSL Access Service line covered under the DPA.

The Telephone Company will bill the customer an Access Order Charge, per order, to convert in-service ADSL and/or SDSL Access Service lines originally purchased under the provisions specified in 8.1 and/or 8.2, preceding, to the DSL Access Services DPA, provided the customer obtains written authorization from its end users authorizing such conversions, where necessary. Per line nonrecurring charges specified in 17.4.9, following, do not apply to conversion of in-service ADSL and/or SDSL Access Lines to a DPA.

Transmittal No. 1 -- Special Permission No. 00-0121

Issued: December 20, 2000

Effective: December 21, 2000

James D. Ogg, Managing Director
P.O. Box 430, Mebane, NC 27302

ACCESS SERVICE

8. Digital Subscriber Line Access Services (Cont'd)8.3 DSL Access Services Discount Pricing Arrangement (Cont'd)8.3.2 Term Plan(A) Description

The Term Plan provides the customer with reduced rates based on the length of the customer's term commitment. The Term Plan is available for terms of one or three years. The Telephone Company will establish a Term Plan for each Serving Wire Center (SWC) based on the customer's order notifying the Telephone Company which ADSL and/or SDSL-equipped SWC(s) the customer wants included in the plan(s) and the selected term commitment for each SWC. An Access Order Charge applies for each order to establish the initial Term Plan(s).

When the customer subscribes to a Term Plan, all in-service ADSL and/or SDSL Access Service lines provided out of and subsequently installed at the included SWC will be billed the rates and charges specified in 17.4.9(2), following, for the length of the term commitment. In addition to the applicable ADSL and/or SDSL Line Charges, the customer will be billed a recurring monthly Term Plan Charge for each SWC included in a Term Plan, as specified in 17.4.9(2)(a), following.

If the Telephone Company decreases the rates specified in 17.4.9(2), following, during the term of a commitment period, the decreased rates will automatically be applied for the remainder of the current commitment period.

Transmittal No. 1 -- Special Permission No. 00-0121

Issued: December 20, 2000

Effective: December 21, 2000

James D. Ogg, Managing Director
P.O. Box 430, Mebane, NC 27302

ACCESS SERVICE

8. Digital Subscriber Line Access Services (Cont'd)8.3 DSL Access Services Discount Pricing Arrangement (Cont'd)8.3.2 Term Plan (Cont'd)(A) Description (Cont'd)

At the end of the Term Plan, the customer may elect to establish a new Term Plan commitment, convert to the rates available under the Monthly Plan, or discontinue service. If the customer does not make an election by the end of the Term Plan, the rates for all ADSL and/or SDSL Access Service lines will automatically be converted to the rates available under the Monthly Plan specified in 17.4.9(1), following. An Access Order Charge will not apply to any election made by the customer at the end of the Term Plan.

A Term Plan is subject to payment for early termination as described in (D), following.

(B) Upgrades in Term Plan

A customer may terminate a Term Plan without the application of a termination liability charge when the customer replaces its original term commitment with a new Term Plan commitment provided the length of the new term commitment is of equal or greater length than the length of the original term commitment. An Access Order Charge will not apply when the customer replaces an existing Term Plan with a new Term Plan commitment under this provision.

Termination without Liability

A customer may terminate a Term Plan without the application of a termination liability charge if the Telephone Company increases the Term Plan monthly rates described in 17.4.9(2), following, during the term of the existing commitment. The customer has 90 days following such rate increase to notify the Telephone Company in writing of its intent to terminate its Term Plan under this section; otherwise, the increased rates will apply for the remainder of the commitment period.

Transmittal No. 1 -- Special Permission No. 00-0121

Issued: December 20, 2000

Effective: December 21, 2000

James D. Ogg, Managing Director
P.O. Box 430, Mebane, NC 27302

ACCESS SERVICE

8. Digital Subscriber Line Access Services (Cont'd)8.3 DSL Access Services Discount Pricing Arrangement (Cont'd)8.3.2 Term Plan (Cont'd)(D) Termination with Liability

If the customer elects to terminate its Term Plan(s) prior to the end of the commitment period for any reason other than specified in (B) or , preceding, a termination liability charge will apply. For each Term Plan terminated prior to the end of the commitment period, the Telephone Company will bill the customer a charge equal to the monthly Term Plan Charge as described in 17.4.9(2)(a), following, multiplied by the number of months remaining in the commitment period.

Monthly Plan rates as described in 17.4.9(1), following, will apply to all in-service ADSL and/or SDSL Access Lines following the early termination of a Term Plan.